

MOTION BY SUPERVISOR ZEV YAROSLAVSKY

July 3, 2012

As part of the County's effort to increase operational efficiency during the current economic downturn, it's imperative that we seek out and implement the most cost effective service delivery options. On December 3, 2010, the Chief Information Officer (CIO) distributed a list of approved information technology (IT) cost saving initiatives, which included the increased distribution and use of Web and Video Conferencing. As a result, the Internal Services Department (ISD), in partnership with the Departments of Mental Health and Public Health, now offers a range of videoconferencing services and support for County departments and agencies.

Currently, over twenty County Departments and Agencies use this videoconferencing system, with over three hundred visual display units, or end points, ranging from large fixed conference room systems to mobile consoles and simple desktop computer systems. Some agencies and departments have instituted their own independent networks of video conferencing systems, while others have yet to employ the technology. The use of videoconferencing systems promises to reduce travel cost,

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increase staff productivity through decreased travel time, improve scheduling capabilities and lessen the user's impact on the environment. Given the expected effectiveness of videoconferencing, especially in a 4,084 square mile County with habitual gridlock, it is in the public interest to maximize the use of this technology across all departments. Future implementation could also include videoconferencing with officials at the federal, state and municipal government levels.

I, THEREFORE, MOVE that the Board of Supervisors:

- 1) Direct ISD, in partnership with CIO and in conjunction with all County departments, agencies, special districts and administrative offices, to assess the potential for savings and efficiencies (especially in operations that encompass distant regional offices) using the variety of videoconferencing systems offered by ISD.
- 2) Direct ISD and CIO to review the potential benefits from integration of existing independent departmental videoconferencing systems into the ISD system.
- 3) Direct ISD and CIO, within the next 30 days, to report back with its assessment and recommendations for the implementation of an expanded and integrated videoconferencing network throughout the County system.